West Bengal Real Estate Regulatory Authority Calcutta Greens Commercial Complex (1st Floor) 1050/2, Survey Park, Kolkata- 700 075

Complaint No. WBRERA/COM 001418

Manish Shaw...... Complainant

Vs

Eden Realty Ventures Private Limited Respondent

Sl. Number and date of	Order and signature of the Authority	Note of
order		action
order		taken on
0.1		order
01	Complainant (email id:- shawmanish16@gmail.com) is present in the	
29.10.2025	hearing today physically and signed the attendance sheet.	
	Advocate Sanjay Bhattacharya (email id:- sanjb240576@gmail.com) is	
	present in today's hearing on behalf of the Respondent Company through online	
	mode by filing his hazira and vakalatnama through email.	
	Heard both the parties in detail.	
	As per the Complainant, he booked a flat in the "Solaris City" project of the	
	Respondent, entering into an agreement for sale n 23.10.2019. The completion date	
-	was 12.10.2023, but possession has not been handed over yet. The Company does	
	not respond to call or emails promptly due to the negligence part of the Respondent	
	the validity of the demand draft given by the Complainant expired. The Respondent	
	revised advanced maintenance charges violating the provision of the Agreement for	
	Sale and cancelled the Solar Panel system installation without discussion or	
	written notice. The Complainant prays for the following reliefs.	
	a) The Respondent to handover possession immediately.	
	b) The Respondent to pay compensation for mental agony and harassment	
A	due to delays.	
	 The Respondent to pay interest on the paid amount and to adhere to the 	
	original agreement terms.	
	d) The Complainant also prayed for an interim order for direction upon the	
	Respondent not to create any third party rights or encumbrances on the	
	Complainant's allotted units until the possession is handed over.	
	After hearing the Complainant, the Authority is pleased to admit this matter	
	for further hearing and order as per the provisions contained in Section 31 of the	
	Real Estate (Regulation and Development) Act, 2016 read with Rule 36 of the West	
	Bengal Real Estate (Regulation and Development) Rules, 2021 and give the	
	following directions: -	
	The Complainant is directed to submit his total submission regarding their	
	Complaint Petition on a Notarized Affidavit annexing therewith notary	

attested/self-attested supporting documents and a signed copy of the Complaint Petition and send the Affidavit (in original) to the Authority serving a copy of the same to the Respondent, both in hard and soft copies, within **20 (twenty) days** from the date of receipt of this order of the Authority by email.

The Respondent is hereby directed to submit their Written Response on notarized affidavit regarding the Complaint Petition and Affidavit of the Complainant, annexing therewith notary attested/self-attested supporting documents, if any, and send the Affidavit (in original) to the Authority serving a copy of the same to the Complainant, both in hard and soft copies, within 20 (twenty) days from the date of receipt of the Affidavit of the Complainant either by post or by email whichever is earlier.

Fix after 8 (eight) weeks for further hearing and order.

(JAYANTA KR. BASU)

Chairperson

West Bengal Real Estate Regulatory Authority

(BHOLANATH DAS)

Member

West Bengal Real Estate Regulatory Authority

(TAPAS MUKHOPADHYAY)

Member

West Bengal Real Estate Regulatory Authority